

INDIAN PORT RAIL AND ROPEWAY CORPORATION LTD.

Complaint Handling Policy of IPRCL

If anybody from Indian Port Rail and Ropeway Corporation Ltd (IPRCL) demands a bribe or if you have any information on corruption in IPRCL or if you are victim of corruption in IPRCL, you can lodge a Complaint to the Chief Vigilance Officer (CVO) of IPRCL or Central Vigilance Commission (CVC). The procedure for lodging Vigilance Complaint is as given below:

- Vigilance Complaint to Indian Port Rail and Ropeway Corporation Ltd. can be lodged with Chief Vigilance Officer (CVO) of Indian Port Rail and Ropeway Corporation Ltd (IPRCL) by an employee of IPRCL/ Public/ Vendor/ Contractor, who has/ had dealing with any of the offices of IPRCL.
- Vigilance Complaints are those that pertain to obtaining illegal gratification of any kind by corrupt means or by abusing official position, possession of assets disproportionate to known source of income, misappropriation, forgery, cheating and other criminal offences.
- Vigilance complaints pertaining to IPRCL should be addressed to the CVO at the following address:

Shri. Vidyadhar A. Malegaonkar
Chief Vigilance Officer
Indian Port Rail and Ropeway Corporation
4th Floor, Nirman Bhavan,
MbPT Building,
M. P. Road, Mazgoan (East)
Mumbai 400 010

Tel. No.: – 022-6656-6335 / 9029071834

Complaints can also be e-mailed to E-Mail address: cvo@jnport.gov.in

- Chief Vigilance Officer, IPRCL is not designated officer for receiving complaints under PIDPI resolution. Complaints under PIDPI resolution should be filed with Chief Vigilance Office, Ministry of Ports, Shipping and Waterways (MoPSW).
- Vigilance complaints which are anonymous/ pseudonymous, will not be acknowledged/ registered or acted upon in the Vigilance Department and will be filed.

- The complaint must provide full name, complete postal address, contact phone number(s) and email ID in his / her vigilance complaint. The owning/ disowning of the complaint will be verified as per CVC's guidelines issued under CVC's Circular No. 01/01/2015 dated 23.01.2015.
- Vigilance complaint must be brief and contain verifiable facts and factual details. It should not be vague or contain sweeping general statements/ absurd allegations, in which case, complaints are liable to be filed.
- Investigation of the complaints will be done by Vigilance Department according to guidelines and timeframe given by CVC.
- Complaint should not enter repeated correspondence with IPRCL once the complaint has been verified by the Vigilance Department.

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